

Doubts . . . Maybe it's not working right

You bought Valentine One because you wanted the best radar protection. When you're really concerned about having the best, doubts come easily . . . "Is it really working right?" . . . "It didn't give much warning that time. Is it dying on me?"

Such doubts are not easily resolved by a few paragraphs in a manual. Still, radar behaves according to laws of physics. So does Valentine One. There are reasons for everything that happens. Please consider the following possibilities.

1. If you didn't get a radar alert from a radar car, was the radar turned on? Remember that Instant-on doesn't send out a detectable beam until it's triggered.
2. There are strong radars and weak ones. If you received a weak alert, could it have been a kind of radar that you're not used to?
3. The radar antenna can be pointed any direction inside the radar car. It doesn't have to point toward the front. Are you sure it was pointed at you? If it's pointed away, its strength as you approach is much less.
4. Traffic, particularly trucks, between you and the radar can block the beam. Were you blocked?
5. The radar beam travels in a straight line. Was there a hill or building in the way?
6. Rain, moisture, or dust in the air can shorten radar range. Could this be the reason for the weak alert?

Valentine One was designed to provide you with security. We don't want you to have doubts. If you still feel that your unit is not operating properly, call us at 1-800-331-3030. You can discuss your doubts with a technical expert who'll help you decide if your unit should be sent in for service.